



What is Wonderschool?

The mission of Wonderschool is to ensure that all children have access to high quality early childhood education that helps them realize their potential. We strive towards this goal by giving child care providers tools they need to streamline their business and focus more on what matters: **their kids!** By using the Wonderschool platform, providers will save time on many of the day-to-day administrative tasks needed to run their program.

Information for Parents

Now that your child's program is a part of the Wonderschool community, you will receive a few additional benefits as well!

- **Easy payments:** Pay your child care tuition without a hassle using your bank account or credit/debit card for scheduled payments. Parents will have access to full invoice histories and receive receipts for every payment made to their child care provider.
- **Content and educational resources:** Wonderschool publishes early childhood education resources on their website and social media, and hosts events and trainings for parents as well.
- **Clear communication:** Get daily program and individual child updates from your provider through the Wonderschool mobile app.
- **Open dialogue:** Every few months, Wonderschool sends a short survey to parents called a Care Check In. It's a great way to share your thoughts on your family's experience in your program and help make it even stronger.

Common Questions

Because my program has joined Wonderschool, does that change anything about my program or the care my child/ren receive?

- Nope! Your child care provider and their program will not change because they have joined the Wonderschool community. They will still be providing high quality care, just with more business support!

Do I as a parent have to be a part of Wonderschool?

- Your child care provider has chosen to use Wonderschool as a tool to operate their business, much like they might choose to use Quickbooks or another type of child care management system. Using these tools will allow your provider to enhance their



communication to you, and streamline tuition payments, among other things - which benefits everyone!

Is there a processing fee if I use a credit card? Do I have to participate in Wonderschool's payment system?

- There is a small 3% fee for child care payments made with a credit card or debit card. These fees are for the transfer of tuition payments from your account to the provider's account. Some families do like paying with a card in order to receive points from their credit card company!
- If you pay for child care with a bank account directly (typically referred to as ACH payment), you will not pay any fee for the transfer of your payments.
- Your child care provider will decide if they are using the online payment options through Wonderschool. The setup process for each family is quick and secure, and will give you access to things like automated invoice history and confirmed receipts.

I pay for child care with a voucher / am a part of a subsidy program. Can I still use Wonderschool as a parent?

- Yes! You can absolutely receive all the benefits of being a parent on Wonderschool even if you are paying with a child care voucher or are part of a subsidy program. Unless you are paying a portion out of tuition out of pocket, you will continue to pay your child care provider as you have already been doing without any changes or billing through Wonderschool.